

Non-Emergency Transportation Update

Due to mandatory evacuation from the path of Hurricane Katrina, non-emergency transportation services (wheelchair and ambulatory) for Medicaid beneficiaries currently in medical facilities being evacuated (including hospitals, nursing homes and other long-term care facilities) will be reimbursed at the current approved rate. This includes services provided to beneficiaries evacuating to designated shelters within the state. To utilize this service Medicaid will need the Medicaid provider (e.g. hospital, nursing facility, etc.) to report the following information for each beneficiary that is transported:

Beneficiary's Name
Beneficiary's Social Security Number or Medicaid Number
Method of Transport (ambulatory or wheelchair)
Name of Transport Service
Location/Address Transported From
Location/Address Transported To

Information should be reported as soon as possible after the transport to the Non-Emergency Transportation (NET) Program at 1-800-362-1504 or to one of the contacts listed below.

NET Program Coordinators/Counties

Auburn	(334) 502-5468	Chambers, Clay, Coosa, Lee, Macon, Randolph, Russell, Tallapoosa, Talladega
Birmingham	(205) 414-9414	Jefferson (Except UAB Dialysis and UAB Obstetric Complications Clinic)
Decatur	(256) 584-4109	Cullman, Fayette, Jackson, Madison, Marshall, Morgan, Walker
Dothan	(334) 702-3102	Barbour, Coffee, Covington, Crenshaw, Dale, Geneva, Henry, Houston, Pike
Florence	(256) 740-6109	Colbert, Franklin, Lamar, Lauderdale, Lawrence, Limestone, Marion, Winston
Gadsden	(256) 549-7702	Blount, Calhoun, Cherokee, Cleburne, DeKalb, Etowah, Shelby, St. Clair, UAB Dialysis, UAB Obstetric Complications Clinic
Mobile	(251) 472-4370	Baldwin, Clarke, Conecuh, Escambia, Mobile, Washington
Montgomery	(334) 242-3871	Autauga, Bullock, Elmore, Montgomery
Selma	(334) 418-6610	Bibb, Butler, Chilton, Choctaw, Dallas, Lowndes, Marengo, Monroe, Perry, Wilcox
Tuscaloosa	(205) 391-6771	Greene, Hale, Pickens, Sumter, Tuscaloosa